



UCSF Department of Medicine ZUCKERBERG SAN FRANCISCO GENERAL

HONORING OUR EXTRAORDINARY TEAMMATES

ZSFG MEDICINE FACULTY AWARDS

The Department of Medicine at Zuckerberg San Francisco General celebrates our talented, innovative, and dedicated members through the 2022 ZSFG Medicine Service Awards. These awards are an opportunity to express gratitude for faculty commitment to the hospital and department's goals. Peers, through comments, provided nominations.

John Murray, MD Award for Excellence in Internal Medicine

Vivek Jain, MD
HIV, Infectious Diseases & Global Medicine
This award is presented to a Medicine faculty member in recognition of academic excellence and dedication to the humanitarian mission of ZSFG.

"Dr. Jain has made extraordinary contributions to SFGH during the COVID-19 pandemic. He



Vivek Jain, MD

led a daily multi-disciplinary call (7 days per week, 365 days per year) to review all patients hospitalized with COVID-19 to ensure that patients received optimal therapeutics and had appropriate infection control plans, and helped to coordinate complex care across multiple services. Dr. Jain also started a dedicated clinical site to deliver monoclonal antibody therapy, allowing patients across San Francisco to access this critical therapeutic option.

Through his work on the COVID response, Dr. Jain has improved the lives of countless patients and has supported hundreds, if not thousands, of his fellow health care providers by providing outstanding, evidence-based, and compassionate advice during this challenging time"

"Vivek has needed to navigate shifting clinical information and guidance while interfacing with a broad range of interdisciplinary stakeholders. His clinical expertise has helped ensure that all COVID patients receive outstanding care, and he always prioritizes the values of equity and advocacy for vulnerable patients that are at the core of our mission."

Care Experience Award

Bethlehem Churnet, MD
Hospital Medicine

This award is given to a faculty member at the Assistant Professor level and recognizes dedication to the care experience, respect for patients, and shared decision-making to meet patients' needs.

"Dr. Churnet has provided outstanding, patient-centered care since joining the Division of Hospital Medicine in 2019. Her service throughout the COVID-19 pandemic exemplifies her dedication to caring for our vulnerable patients, as in the first year of the pandemic she cared for more COVID patients than anyone else in our division



Bethlehem Churnet, MD

and identified many ways for us to improve the care we provided for our hospitalized COVID patients. She consistently earns unsolicited praise from patients, families, and interdisciplinary team members for her thorough and patient-centered approach to care."

Clinical Innovator Award

Marlene Martin, MD
Hospital Medicine

This award is presented to a person who has developed and implemented an innovative tool, process, or pathway for care that has had an impact on operations, efficiency or documentation.

"Dr. Martin has pioneered the inpatient Addiction Consult Team, which has had a truly transformational effect on the care of hospitalized patients with substance use disorders. Marlene built a business case for the service, played a lead role in securing funding, and has successfully expanded the team to be able to provide consult and linkage services throughout the hospital. The service has increased its volume by more than 20% year over year, and patients seen by ACT have lower readmission rates and increased retention in care. The team she has built is now recognized as a national model for inpatient addiction care."



Marlene Martin, MD

"She has improved the health of so many patients at ZSFG, and disseminated this work extensively"



ZSFG Department of Medicine Distinction in Medical Education Award

Soraya Azari, MD
General Internal Medicine

This award recognizes a faculty member who has advanced medical education at ZSFG through exceptional leadership, curricular innovation, and mentorship of trainees.

“To see Dr. Azari teach is to witness greatness. She is a master clinician, with patient-centered clinical skills beyond those of anyone I have seen.



Soraya Azari, MD

residents, and fellows alike in her specialty of substance use disorder. She is engaging, funny, and wildly smart; trainees show up when Soraya is teaching.

“Clinicians at all stages of their careers—from house staff to seasoned full professors—in both generalist and specialty settings emulate and defer to Dr. Azari as a role model in medical education. She is venerated for her unparalleled ability to incisively identify the key clinical features pertinent to a case, to demonstrate how to apply the evidence base, and create an incredibly warm learning environment that is grounded in humor, cultural humility, and a deep love of caring for vulnerable populations.

Henry F. Chambers, MD Medicine Subspecialty Consultant Award

Scott Steiger, MD
General Internal Medicine

This award recognizes an outstanding subspecialty faculty member who exemplifies the contributions of longtime Infectious Disease specialist Henry (Chip) Chambers.

“Dr. Steiger is the world’s best colleague when it comes to being a true consultant. He is always

willing to help. He is even a comfort to the weary colleague. He makes himself incredibly available for a question about substance use disorder whenever wherever.

His patients at Ward 93 are cared for by so many in our system - and he will always help answer questions. His knowledge of the management of complicated methadone titration in hospitalized patients, or how to manage difficulty opioid related conversations are unparalleled by anyone in our system. He is THE expert. When things don’t go well, he is nonjudgmental - of patients and clinicians alike! It is a comfort to have Dr. Steiger as the consultant for a patient that I am caring for. I value him and honor him.”



Scott Steiger, MD

ZSFG Performance/Quality Improvement Award

Gabe Ortiz, MD, PhD
Hospital Medicine

This award recognizes the exemplary commitment to improve areas of performance at ZSFG, including quality, efficiency, and access.

“Dr. Ortiz has been one of the key institutional leaders of the pandemic response at ZSFG



Gabe Ortiz, MD, PhD

throughout the COVID-19 pandemic, primarily in his role as the Medical Director for Inpatient Medical-Surgical Care. This position involves oversight of patient care and quality improvement activities for all of the ZSFG inpatient wards. Gabe works closely with nursing leadership and hospital executive leadership on strategic planning and implementation of large scale improvement projects that affect all of ZSFG’s clinical departments, interdisciplinary providers, and patients. This is a role which requires advanced leadership skills, including

emotional intelligence and humble inquiry as well as mastery of Lean performance improvement concepts. Over the past year, Gabe played a major role in leading important improvement efforts such as our inpatient COVID-19 vaccination program and efforts to improve delirium screening, as well as overseeing Epic stabilization and optimization. Gabe also mentors Bridges medical students and junior faculty who are interested in systems improvement.”

“Everything he does improves our health system. I’m mostly just surprised he hasn’t won this award before given his work on QI at such an impactful level.”

Outstanding Early Career Investigator Award

Priya Shete, MD
Pulmonary and Critical Care

This award recognizes a research faculty member at assistant professor level for demonstrating exceptional research productivity.

“Priya is an emerging leader in research on social protection interventions – a novel area of research receiving increasing attention in the global health community. She

has developed a unique research agenda focused on addressing patient socio-economic barriers to improve TB outcomes. Her work combines methods from social epidemiology, implementation science, mathematical modeling and behavioral economics to document the social and financial barriers faced by patients seeking TB care and to develop and test theory-informed interventions to target these barriers. Her publication record is impressive, with 43 peer-reviewed publications (12 as first or senior author publications).”



Priya Shete, MD

“She is recognized nationally and internationally for this work and serves as a consultant for WHO’s Global TB Programme...She led the California DPH COVID-19 modeling and analytics team

from April 2020 until March 2022.”

ZSFG Department of Medicine Clinical Fellow Award

Surabhi Nirkhe, MD

HIV, Infectious Diseases & Global Medicine

This award recognizes a DOM clinical fellow who who strongly embodies the mission to provide high quality and compassionate care to vulnerable and underserved patients and a dedication to the eradication of disparities in health and healthcare.

“Surabhi has been an outstanding addiction medicine fellow. She is poised, brilliant, and compassionate. She is one of the most patient-centered providers I have ever met. She puts patients immediately at ease. She never talks over people. She always listens attentively. She is



Surabhi Nirkhe, MD

outstanding at motivational interviewing. She knows how to support a person’s self-efficacy. She is also a tireless teacher and advocate. She is doing a project about stigma reduction in primary care, and this will probably evolve into a CHN-wide training initiative. This is a really difficult area of focus, and yet she has been able to have large clinics pilot these trainings. She has not only used these teaching skills in large settings, but she is also a frequent educator for our medical students, residents, and colleagues.”

ZSFG Department of Medicine Mentoring Award

Courtney Lyles, PhD

General Internal Medicine

This award is given in recognition of exemplary contributions in mentoring students, postgraduate trainees or faculty members. Mentoring achievements may pertain to clinical, educational or research activities.

“Dr. Lyles is an absolutely superb mentor to not only trainees, fellows, and early faculty but also to mid-career and senior faculty who may have complementary areas of expertise. In recognition of her mentoring achievements and promise, she was selected to be in the inaugural class of Genentech

mid-career development program. Importantly, her mentorship impact is increased by the diversity of her mentees.

While she has mentored many ZSFG DOM members and trainees, she has also mentored many UCSF community members outside DOM as well as other institutions. This is facilitated through



Courtney Lyles, PhD

her UC-Berkeley affiliation where she also serves as a mentor for MPH students on their masters thesis projects. In addition to ensuring mentees achieve traditional measures of academic success, Dr. Lyles provides mentorship on general academic medicine career advancement. She has done this by creating joint mentee meetings to discuss challenges faced by mentees at similar stages of their career (securing career development awards; transitioning from a K to R grant; hiring and managing staff).”

Jane Bailowitz, MD Volunteer Faculty Award

Barry Zevin, MD

Tom Waddell Urban Health Center

This award recognizes the contributions to medical services of a volunteer faculty member, not directly or fully appointed in the DOM, and honors the memory of Jane Bailowitz in recognition of her service to the Division of General Internal Medicine.

“Dr. Zevin is the most expert physician in homeless healthcare and street medicine in San Francisco. He has worked in this field for decades (and in the same building since he came here



Barry Zevin, MD

after residency!). He takes care of the most vulnerable members of our community, as well as some of the sickest, and leads a patient-centered, low-barrier clinic to allow his patients to engage in care on their terms, without appointments, without expectations. Dr. Zevin’s

patients come from far and wide to see him; I have heard stories of patients coming from as far as New York to seek him out, and have on more than one occasion met patients who return to clinic after years of being unable to be reached in order to see him. To witness him care for patients is a master class in patient-centeredness, harm reduction, and advocacy. He is also a generous teacher. He sees everyone in his clinic as a learner and a teacher, and fosters a collective sense of teamwork among those who work alongside him. I can think of no one else more deserving of the award.”

Professional Altruism Award

Will Huen, MD

Hospital Medicine

This award is given annually to recognize a faculty member who embodies the humility, empathy, and courage as an unsung hero, who consistently demonstrates selfless collaboration and a commitment to the well-being of their colleagues.

“Will stepped up to fill the role of Medical Director for Occupational Health Services in July 2021 despite having no specific prior experience in occupational health. His largest contributions came during the Omicron surge in the winter of 2021. The transmissibility of Omicron led to unprecedented staff absences.. The ZSFG Employee Health team was faced with a truly extraordinary need to provide ad-



Wil Huen, MD

vice, testing, and isolation/quarantine guidance for a huge number employees who were directly affected by COVID, while needing to rapidly incorporate changing guidelines from the CDC, state, and local health authorities. Will’s leadership was essential to the success of these efforts, as he utilized his experience with Lean management to ensure that Employee Health was able to implement new workflows and protocols successfully while dealing with their own staffing shortages. It is not an understatement to say that without Employee Health’s response, ZSFG’s ability to provide basic patient care would have been compromised due to staff shortages. Will’s extraordinary service

Robert Lull, MD Non-Internal Medicine Consultant Award

This award was named in memory of Robert Lull, longtime Chief of Nuclear Medicine and honors faculty in a specialty other than Internal Medicine for excellence in teaching and patient consultation. This year we are pleased to honor three separate awardees.

**Camille Beauduy, PharmD
Department of Public Health**

“Camille Beauduy, for a long time our only Infectious Diseases pharmacist, provides tireless support to residents, fellows, and attendings in the care of patients with infections. Camille’s knowledge of antimicrobials is prodigious, and she is always incredibly supportive and helpful. On the rare occasions when Camille does not know the answer immediately, she expertly reviews the most reliable sources to provide the best care for complex patients. It would be hard to overstate how much our patients have benefited from Camille’s expertise. Trainees and attendings alike have gained so much from her graciously shared wisdom. Given Camille’s consultative skills, it is no surprise that almost all I.D. pharmacy recommendations are adopted by providers.”

Camille Beauduy, PharmD

“Quietly, supportively, and relentlessly, Camille and her team have compiled over two thousand clinical contact interventions- a breathtaking number. Most importantly, the success rate of these interventions (the percentage of times the clinicians is well over 90-95%, truly spectacular. This is a testament to what an effective consultant Camille is- clinicians all around ZSFG enjoy and value her advice, and have wonderful relationships with her. Beyond these antibiotics consultations, Camille has also been an incredible consultant to clinicians on a large project to overhaul vancomycin dosing, creating an automatic pharmacy-driven and Epic-supported pathway to automatically optimize the dosing of this highly dynamic drug. Camille showed tremendous consultative skill and initiative to move this big program forward.”

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**Joseph Caballero, PT
Physical Therapy**

“Joseph Caballero (PT) has brought great leadership to the PT department and his professionalism and dedication to the patients and to working and teaching the medical teams has strengthened the interprofessional collaborative investment in patient care on our inpatient teams.”



Joseph Caballero, PT

**Alan Wu, PhD
Laboratory Medicine**

“Dr. Wu is an outstanding example of a clinical innovator in the dept of laboratory medicine. He goes above and beyond the call of duty. This year, he helped the medicine and Endocrine team test an unknown supplement from Mexico that we were suspicious contained undisclosed steroids and was causing profound Cushing’s syndrome in a patient. He arranged for us to use mass spectrometry to test this. He is always available whenever I have any clinical or lab related questions. He carries out his work with the utmost care and attention and is always including trainees in the process. I can not think of a better fit for this award!”



Alan Wu, PhD

“Alan and his team in lab medicine have always been outstanding. Alan (as a lab medicine pathologist!) has even come to the ED to pick up a special specimen to make sure it is handled and processed correctly. With COVID, his skill and the skill of his team became even more apparent as they quickly ramped up COVID testing so that at this point we seem to have the quickest COVID PCR turn around times of any of the UCSF sites. He is truly an amazing physician and very deserving of this award.”

**STAR ACHIEVEMENT
STAFF AWARDS**

The UCSF School of Medicine annually bestows STAR Program Achievement Awards

These awards recognize staff who have shown sustained exceptional performance or significant contributions over an extended period of time, that reflect at least one of the UCSF Chancellor’s Priorities or UCSF PRIDE Values.

The 2022 ZSFG DOM Star Award recipients are:

Melissa Akers

Academic Program Management Officer
General Internal Medicine

Zahra Atai

Project Manager
HIV, Infectious Diseases, & Global Medicine

Douglas Black

Clinical Research Analyst
HIV, Infectious Diseases, & Global Medicine

Cissie Bonini

Academic Program Manager
General Internal Medicine

Jennifer Evans

Senior Statistician
Center for Vulnerable Populations

Raeni Miller

Research Administration Manager
Central Administration

Kenny Perez

Research Data Analyst
Center for Vulnerable Populations

Kevin Reeder

Program Manager
and Volunteer Coordinator
Center for Vulnerable Populations

Francine Rios-Fetchko

Research Analyst
General Internal Medicine

Kara Young

Manager of Stakeholder Engagement
Center for Vulnerable Populations

Brooks Bigart

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