

Dear Division Chiefs,

I am writing to announce that, following Dean Schillinger's decision to step down from his leadership position, [Dr. Neda Ratanawongsa](#), Associate Professor of Medicine, will be the Interim Chief of the ZSFG Division of General Internal Medicine effective February 1, 2020.



As you know, Neda is a respected colleague and clinician who understands the Division and is a tremendous advocate for all its missions. As an educator, she has served in leadership roles at Johns Hopkins as an Assistant Program Director for internal medicine and as Site Director for the UCSF internal medicine residency at ZSFG. She has developed, implemented, and evaluated curricula at the undergraduate, graduate and continuing medical education levels and helped launch the ZSFG Relationship-Centered Communication Train-the-Trainer program. As a researcher, she has devoted her career to harnessing health information technology to support compassionate, innovative care for diverse populations. An AHRQ-funded researcher, she has published over 50 articles in health services, implementation, and educational research, with a focus on the impact of electronic health record implementation on patient-clinician communication in safety net care. And she is an active clinician in the Richard Fine Peoples' Clinic.

Neda received her undergraduate and medical degrees at Harvard before coming to UCSF for residency and chief residency in internal medicine. She completed an MPH and General Internal Medicine Fellowship at Johns Hopkins before joining the UCSF Division of General Internal Medicine at ZSFG and UCSF Center for Vulnerable Populations. Board-certified in internal medicine and clinical informatics, she oversaw eClinicalWorks primary and specialty clinic implementations, served as the SFHN Associate Chief Health Informatics Officer, and most recently has been serving as DPH Chief Medical Informatics Officer overseeing implementation of EPIC.

I thank Dean for his 11 years of exemplary leadership. I am grateful that Neda has accepted this new responsibility and I hope that you will welcome her in this role.

Sincerely,

Neil

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