January 9, 2019

The San Francisco Department of Public Health (DPH) has made tremendous strides acquiring, preparing and implementing Epic, our enterprise electronic health record. Hundreds of staff from across the entire organization are working on every aspect of our systems – from technology and business, clinical and administrative – to ensure that DPH is well positioned to make the leap to a new unified system. The DPH Office of Health Informatics has played essential roles in this endeavor working closely with Epic, external vendors, DPH staff and leaders, and UCSF faculty.

We are sad to announce **Rajiv Pramanik, MD**, Associate Chief Health Informatics Officer at ZSFG, will be leaving DPH effective January 31, 2019. Over the past two years, Dr. Pramanik has led numerous teams, served on key executive and leadership groups, engaged a myriad of programs and units at ZSFG, and brought his wealth of experience in Epic, data governance, analytics, clinical decision support, and performance improvement to support our technology transformation. He has also taken care of many patients at the ZSFG Urgent Care Center. Most importantly, Rajiv is a friend and colleague to many in DPH and UCSF. Please join us in expressing our gratitude to Dr. Pramanik for his dedication, humility and leadership as he returns to Contra Costa Health System.

During this critical period of our Epic implementation, **Neda Ratanawongsa, MD, MPH,** will serve as the interim Associate Chief Health Informatics Officer (ACHIO) at ZSFG in addition to her current role as ACHIO for Ambulatory Services. Dr. Ratanawongsa is an Associate Professor of Medicine in the Division of General Internal Medicine and UCSF Center for Vulnerable Populations. Board-certified in clinical informatics, she oversaw the CareLinkSF (eClinicalWorks) primary and specialty care implementations from 2014 to 2016 and has served as the ACHIO for Ambulatory Services since 2016. We express our gratitude to Dr. Ratanawongsa for her leadership and dedication to ZSFG and DPH during this transition.

In the upcoming weeks, we will initiate an internal search for a UCSF clinical leader to help fill this important executive leadership role. During this transition, we will also enhance the Office of Health Informatics' leadership alignment throughout DPH and the ZSFG campus.

Sincerely,

Albert Yu MD, MPH, MBA, SFDPH Chief Health Information Officer
Lukejohn Day MD, ZSFG Chief Medical Officer